



FOR YOUTH DEVELOPMENT  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

## Streator Family YMCA Policies

Last updated 8/25/2017

### Facility Policies

- Cell phone usage is not permitted in the locker rooms or bathrooms.
- The YMCA is a gun free zone. Patrons with a legal conceal carry license are not allowed to enter the facility with a firearm.
- All handicapped and no parking spots are clearly marked. Anyone parking in these spots without valid reason will be towed at the owner's expense.
- The YMCA is a smoke, tobacco, alcohol, electronic cigarette, and vaping free zone.
- The YMCA is not responsible or liable for articles lost, damaged or stolen.
- Food and drinks are not allowed in the locker rooms, gym, pool or activity areas.
- The YMCA does not provide accident insurance for members, program participants or guests. Each person participates at his/her own risk.
- The selling of goods and service is strictly prohibited on YMCA property or program locations.
- Patrons are prohibited from using the mezzanine unless accompanied by a YMCA staff member.
- There is no dunking on YMCA basketball hoops.

### Convicted Sex Offender Policies

- The YMCA conducts regular sex offender screenings on all members, participants, and guests. If a sex offender match occurs, the YMCA will immediately cancel membership, end program participation, and remove visitation access.
- Any individual affected by this policy shall have the right to appeal this decision to the Streator Family YMCA Executive Committee within 60 days of applying for a membership, program or guest pass. The decision of the Executive Board is final. Applicants are prohibited from entering the YMCA while the appeal is pending.

### Membership Policies

- All new members must present a valid form of ID, have their picture taken, and sign off on our sex offender policy.
- The YMCA does NOT issue any type of membership refund
- Any balance due at time of termination must be paid before a membership is cancelled.
- Membership status changes must take place by the 15<sup>th</sup> of each month. Status changes/cancellations will not be accepted until all paperwork is complete.
- The YMCA will debit any account that is returned NSF a \$25 fee. The YMCA will send payment through a second time to collect this membership payment.
- Any bank draft membership that does not fulfill the initial commitment is subject to a \$50 cancellation fee.
- YMCA members will receive the WIFI password at no cost. Guests of the facility will not be given the WIFI password.



FOR YOUTH DEVELOPMENT  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY

- In order to receive member rates for programs, your membership must be current throughout the entire program session. If membership is terminated during the session, additional program participant rates must be paid for the remainder of classes.

#### Guest Pass Policies

- The YMCA reserves the right to refuse any guest at any time as the YMCA is a member based organization.
- Guests 16 years and over must present a valid form of ID and have their picture entered into the system before entering the facility
- Guest are held to a strict 3 hour time limit. After this time, adults will be asked to leave the facility and children will be asked to call for a ride. If a child cannot contact a parent or guardian, the police will be contacted.
- Guest passes are only for the time the patron is in the facility and not available for an entire day. Once a guest leaves the building, their guest pass will expire.

#### Wellness Center and Circuit Room Policies

- Wellness Center access is for patrons 14 years and older.
- 13 year old members may enter the Wellness Center after completing a Teen Wellness Orientation with a YMCA personal trainer. Once completed, 13 year old members must check in at the front desk and receive a special wrist band to wear at all times before entering the Wellness Center.
- No children under the age of 18 are allowed in the Circuit Express Room.
- Patrons are expected to leave the Wellness Center equipment in the same or better condition it was in after each use. Patrons are to re-rack all weights and use sanitary wipes to clean down their equipment after each use. Those not following this policy will be asked to leave the facility.

#### Youth Policies

- Children age 7 and under require direct supervision of an adult at all times.
- Children ages 10 and under must have an adult in the building at all times.
- Children without an adult in the building/ride in the building must leave by 8:30pm.

#### Child Watch Policies

- Child Watch is for ages 6 weeks to 8 years old.
- While children are in Child Watch, parents/guardians may NOT leave the property.
- Parents/Guardians must sign in/out children and leave cell phone number as well as who is allowed to pick up the child(ren) with the YMCA staff
- Children that are visibly sick, will not be permitted into Child Watch

#### Kids Zone Policies

- The Kids Zone is for ages 8 years to 12 years.
- Any misbehavior in the Kids Zone may lead to suspension of a child from the area. This is up to the Y's discretion.

#### Locker Room Policies

- All locks must be removed nightly. Lockers are available for rent at a cost of \$10 per month.



**FOR YOUTH DEVELOPMENT  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY**

- Children ages 6 and above of the opposite sex, are not allowed in each respective locker room. Please use the changing room located off the front lobby if necessary.
- Family changing rooms are for families only and should not be used for private use.
- It is mandatory that patrons dry off in the dry off area and not in the locker room area.
- Anyone caught defacing anything in the locker rooms will be prosecuted.

#### Swimming Pool Policies

- Children age 7 and under must be physically accompanied by a parent or guardian in the pool.
- Children age 2 and under have a 30 minute time limit in the pool per Red Cross guidelines on safety.
- No one is allowed in the pool without a lifeguard present
- Please enter and exit the pool area through the locker rooms only.
- Patrons are asked to shower before and after use of the pool.
- Street shoes are not permitted on the pool desks.
- Proper swimming suits must be worn in the pools. No cut-offs or gym shorts are allowed in pools.
- Non-swimmers of any age are not permitted in the deep end of the pool.
- Children/youth who need assistance or a flotation device must have an adult in the water with them and will not be permitted in the deep end of the pool.
- Y lifeguards reserve the right to test swimming competency of any participant at any time if their ability to safely utilize the deep end of the pool is in question.
- The YMCA reserves the right to close the pool if severe weather is in the direct vicinity and poses a significant threat.

#### Group Exercise Policies

- Group exercise classes must be paid prior to joining the class. Anyone who is caught not paying will be trespassing and may be subject to criminal charges.
- Unless approved by the instructor, spectators are not allowed to watch group exercises classes. Instructors reserve the right to ask any spectators to leave the area at any time.

#### Behavior Policies

- The YMCA is a no profanity zone. Patrons caught using profanity will be first warned and then be asked to leave the facility.
- Patrons who verbally or physically attack staff members or other patrons will be asked to leave and criminal charges will be filed.
- The YMCA reserves the right to suspend and expel patrons from using the facility for any reason deemed fit. Any member may appeal this decision to the YMCA Executive Board with 30 days of the incident. The decision of the Executive Board is final. Individuals on guest passes do not have the right appeal the YMCA staff decision.

#### Attire Policies

- Shirts, shorts/pants and closed-toed shoes are required during exercise in the workout areas and gym areas (except for shirts during basketball games in the Gym). Shoes must be worn in all



**FOR YOUTH DEVELOPMENT  
FOR HEALTHY LIVING  
FOR SOCIAL RESPONSIBILITY**

common areas such as hallways and the lobby.

- All clothing must be worn appropriately, if any clothing is deemed offensive to members or staff, you may be asked to change.
- A "sports bra" is not considered an appropriate shirt.

#### **Miscellaneous Policies**

- Community service requests are available at the front desk and approved by the Executive Director. The YMCA reserves the right to deny anyone community service for any reason.
- For Financial Assistance, a patron must fill out the appropriate paperwork provided at the Welcome Desk, which includes a membership application and a reduced fees application. Applicants must also provide proof of their current income through a previous bank statement, social security paperwork, or a pay stub and the previous year's tax return. Applications will not be reviewed until all paperwork is provided.
- If a patron is involved in an incident or is injured, a report must be filled out by a YMCA staff member. Reports will be faxed to the YMCA's insurance company within 24 hours and incidents may be reported to the Streator Police Department.
- The Y loves to donate back to our community. Those looking for a donation should fill out and return a donation request form located on our webpage at least 2 weeks prior to the scheduled event. The YMCA does NOT give cash donations.

#### **Program Policies**

- There are NO refunds for YMCA programs. Medical exceptions can be made at the Y's discretion.
- If a child turns the minimum age for a program during the program session, the child may register for that program.

#### **Suggestions**

We welcome your suggestions and concerns. Please feel free to contact us by calling 815-672-2148.